



QUALITY POLICY

Chennai Container Terminal Pvt. Ltd. shall provide Container Terminal services of an International Standard, meeting the needs and expectations of its customers, stakeholders and associated statutory and regulatory authorities.

All CCT's activities are considered to be expressions of quality and hence quality is both an individual and shared responsibility of all employees.

OBJECTIVES

The objectives of CCT are:

- Creating customer satisfaction,
- Improving efficiency and,
- Increasing revenue

These objectives are an integral part of its business activities with specific measurable targets, which is reviewed at defined intervals.

COMMITMENT

The Management of CCT is committed to providing the necessary resources and training to meet its objectives and strive for continual improvement.

A handwritten signature in black ink, appearing to read "S. Narayan", is written over a large, stylized, looped signature line.

**Chief Executive Officer
Chennai Container Terminal Pvt Ltd**